

## DIGITAL MEMBERSHIP CARDS FAQ

### How do I add the membership card to my iPhone?

Access the email from your smartphone and click the "Download" button, then click "Add to Wallet" and "Add." The card will automatically go to your iPhone's [Apple Wallet](#). It can be accessed in Wallet at any time.

### How do I add the membership card to my Android phone?

Android users need to download Wallet Passes from [Google Play](#). After you have the app, access the email from your smartphone and click "Download" in the membership email, and the card will automatically go to your Wallet Passes app, where it can be accessed at any time.

### How do I view the "back" of my card?

On iPhone, click on the three dots at the top right corner of the card. On Android, click on the information icon at the lower right corner of the card.

### I would prefer not to use this digital membership card, what should I do?

Please contact our Membership Office at [membership@telfair.org](mailto:membership@telfair.org) or be sure to check the box on your renewal form to opt-into receiving a physical card.

### I do not have a mobile phone, what can I do?

Please contact our Membership Office at 912-790-8807 or [membership@telfair.org](mailto:membership@telfair.org) to opt-into receiving a physical card.

### I have a question about my membership benefits.

Please direct questions about membership or benefits to [membership@telfair.org](mailto:membership@telfair.org) or 912-790-8807.

### My personal information/membership level is incorrect.

Please contact [membership@telfair.org](mailto:membership@telfair.org) or 912-790-8807 to update your membership records.

### I downloaded my card, but I cannot find it.

If you have an iPhone, the card will automatically download to Apple Wallet. Check the app for your new card (scroll through any cards that are already there--it may be hiding!). If you have an Android, you'll need to download [Wallet Passes from the Play Store](#) prior to downloading the card.